

CLAIMS INFORMATION

We hereby inform you that you may also direct your inquiries to the Municipal Consumer Information Office corresponding to your habitual residence address, or in the event of its nonexistence, to the Territorial or Provincial Delegation of the competent Department in consumer affairs. Additionally, information regarding alternative dispute resolution entities for consumer conflicts can be found on the website: <https://www.centauro.net/en/help-center/contact-form/>.

Notwithstanding the foregoing, we also wish to inform you of CENTAURO RENT A CAR formal OPPOSITION to subjecting any dispute to mediation or arbitration proceedings.